



ICServ 2013

The 1st International Conference on Serviceology

October 16-18, 2013, AIST Tokyo Waterfront, Japan

ICServ 2013

- 126 participants from 11 countries
 - South Korea, China, Taiwan, Israel, South Africa
 - USA, UK, Finland, Sweden, Italy
 - Japan



ICServ 2013

- 59 papers (15 oral sessions)
 - 2 best paper awards
- 3 keynote speeches
- 2 special sessions
- Social Events



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Special Thanks

- Dr. Takeshi Takenaka, AIST (program co-chair)
- Prof. Kouji Kimita, TMU (publication chair)
- Dr. Itsuki Noda, AIST (financial chair)
- Dr. Takeshi Kurata, AIST (publicity chair)
- Dr. Takuichi Nishimura, AIST (local chair)
- Dr. Koichi Kurumatani, AIST (management of participants)
- Dr. Kentaro Watanabe, AIST (supporting for PC, wonderful English translation!)
- Many staffs and students

One more..

Thank you for your contribution
to create Class-III (co-creative) value
in this conference

See you in Yokohama, 2014

For Japanese participants,
See you in Hakodate in next April

Springer book series

- Selected full papers will be published by Springer as a book series
 - Title:
Serviceology for Services
 - Selected papers of the 1st International Conference of Serviceology -
 - Editor:
Masaaki Mochimaru, Kanji Ueda and Takeshi Takenaka
- Important date
 - October 25th : Notification of acceptance
 - November 8th: Submission of camera-ready paper in “Microsoft Office WORD-format” and copyright transfer form