ICServ 2013

• 126 participants from 11 countries
  – South Korea, China, Taiwan, Israel, South Africa
  – USA, UK, Finland, Sweden, Italy
  – Japan
ICServ 2013

• 59 papers (15 oral sessions)
  – 2 best paper awards
• 3 keynote speeches
• 2 special sessions
• Social Events
Sponsors

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Special Thanks

- Dr. Takeshi Takenaka, AIST (program co-chair)
- Prof. Kouji Kimita, TMU (publication chair)
- Dr. Itsuki Noda, AIST (financial chair)
- Dr. Takeshi Kurata, AIST (publicity chair)
- Dr. Takuichi Nishimura, AIST (local chair)
- Dr. Koichi Kurumatani, AIST (management of participants)
- Dr. Kentaro Watanabe, AIST (supporting for PC, wonderful English translation!)
- Many staffs and students
Thank you for your contribution to create Class-III (co-creative) value in this conference

See you in Yokohama, 2014

For Japanese participants,
See you in Hakodate in next April
Springer book series

• Selected full papers will be published by Springer as a book series
  – Title: Serviceology for Services
    - Selected papers of the 1st International Conference of Serviceology -
  – Editor: Masaaki Mochimaru, Kanji Ueda and Takeshi Takenaka

• Important date
  – October 25th: Notification of acceptance
  – November 8th: Submission of camera-ready paper in “Microsoft Office WORD-format” and copyright transfer form